



Notice of Nondiscrimination

Valley Family Health Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Valley Family Health Care does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Valley Family Health Care:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified interpretation
- Information in alternative formats

Provides free language assistance services to people whose primary language is not English, such as:

- Qualified interpretation
- Information written in other languages

If you need these services, contact the Valley Family Health Care Safety and Compliance Officer at 208-642-9376.

If you believe that Valley Family Health Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Valley Family Health Care
Chief Operations Officer
1441 N.E. 10th Avenue
Payette, Idaho 83661
208-642-7364
Fax: 208-642-9598

You can also file a complaint with the Office for Civil Rights:

Electronically: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
By Mail: U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F, HHH Building
Washington, DC, 20201
By Phone: 1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

SPANISH: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 208-642-9376.

CHINESE: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 208-642-9376。

VIETNAMESE: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 208-642-9376.

RUSSIAN: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 208-642-9376.

KOREAN: 주의: 한국어를 사용하시는 경우, 언어지원서비스를 무료로 이용하실 수 있습니다. 208-642-9376.

JAPANESE: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。208-642-9376.

ARABIC: ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 208-642-9376.

GERMAN: ACHTUNG: Wenn Sie Deutschsprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 208-642-9376.

ROMANIAN: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 208-642-9376.

FARSI: توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 208-642-9376 تماس بگیرید.

FRENCH: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 208-642-9376.

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 208-642-9376

NEPALI: ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 208-642-9376 ।

UKRANIAN: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 208-642-9376.

CAMBODIAN: ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 208-642-9376